

GIOVANNI ALVAREZ

3722 E. Vista Dr Visalia Ca 93292

Galvarez559@hotmail.com

559-740-2686

**OBJECTIVE** | I am seeking a position that will allow me to utilize my technical skills in an environment that offers a more significant challenge and the opportunity to help the company advance efficiently and productively.

**SKILLS & ABILITIES** |

- **Programming & Scripting:** Python, Java, JavaScript, Bash, PowerShell v6
- **Cloud Platforms:** AWS (Route 53, IAM, VPC), Azure, Google Cloud Platform
- **Automation & Infrastructure as Code:** Ansible, Chef, Puppet, Jenkins, Terraform
- **Virtualization & Hypervisors:** VMware ESXi, VirtualBox, Hyper-V, Nutanix
- **Containerization & Orchestration:** Docker, Kubernetes
- **Version Control:** Git, GitHub, Bitbucket
- **Monitoring & Network Management:** PRTG Network Monitor, SolarWinds, Cisco Meraki
- **Networking & Security:** Cisco MS425, MX85, MS225, MR28; Domain Controller; VPN; VLAN; SMTP Server; Firewall Configuration; Intrusion Detection Systems
- **Email & Collaboration Systems:** Microsoft Exchange migration to Office 365
- **Backup & Recovery:** Veeam Backup Services

**EXPERIENCE** | Cobblestone Fruit

**Supervisor/Network Administrator 8/28/23 – Current**

- Implement and manage network security protocols such as firewalls, ACLs, segmentation, and intrusion detection systems, ensuring a secure and resilient network environment.
- Provide technical assistance and support to users regarding network connectivity, access issues, and system integration.
- Maintain detailed network documentation including configurations, diagrams, and inventory, and generate reports on network performance, incidents, and capacity planning.
- Plan and execute network upgrades, scaling infrastructure to accommodate company growth and technological advancements while minimizing downtime.
- Collaborate with internal teams and vendors to ensure seamless integration and efficient network operations.
- Perform data migration projects and configure Nutanix Hypervisor for redundancy, resilience, and high availability.
- Configure and manage Veeam Backup services to ensure secure and reliable data protection.
- Administer AWS services including Route 53, IAM, and VPC configurations, optimizing cloud networking infrastructure for performance and security.

**Family Healthcare Network**

**I.S Tech Supervisor – 09/2021 – 08/2023**

- Led IT department operations, including staff supervision, project management, and budget oversight, ensuring alignment with organizational goals.
- Developed and enforced IT policies and procedures to enhance security, reliability, and availability of technology infrastructure.
- Partnered with cross-functional teams to assess business needs and deliver tailored IT solutions that improved operational efficiency.

- Managed and maintained hardware, software, and network systems; diagnosed and resolved complex technical issues to minimize downtime.
- Monitored IT systems performance against SLAs, implementing optimizations to improve uptime and responsiveness.

#### **I.S Tech II – 08/2020 – 09/2021**

- Deployed and configured monitoring and alerting solutions using ELK, Prometheus, and Grafana to proactively detect and resolve issues.
- Established best practices for version control, CI/CD pipelines, and agile development workflows to improve release quality and speed.
- Developed automation scripts in Bash and Python to streamline IT processes and reduce manual workloads.
- Collaborated on application deployment and configuration across Linux and Windows environments.
- Managed VMware virtual machines and Docker containers for development, testing, and production environments.
- Trained and mentored new hires, and coordinated with leadership to enhance IT service delivery.

#### **I.S Tech I – 04/2018 – 08/2020**

- Provided remote and on-site technical support to end-users for hardware, software, and network issues.
- Installed, configured, and troubleshooted desktops, laptops, printers, and peripheral devices.
- Collaborated with IT team members to resolve escalated issues and implement preventive solutions.

## EDUCATION

**SAN JOAQUIN VALLEY COLLEGE, -VISALIA**

COMPUTER SYSTEM ADMINISTRATOR

ASSOCIATE DEGREE IN SCIENCE

**Western Governors University**

CLOUD COMPUTING,

BACHELOR OF SCIENCE

## CERTIFICATIONS

- CompTIA A+
- CompTIA Network +
- CompTIA Security+
- CompTIA Cloud+
- CompTIA Project+
- CompTIA Cloud Essentials
- LPI Essential
- AWS Certified Solutions Architect - (Associate)